

2024-09-20

Mr. Niro Cheng  
VIVOTEK INC  
6TH FL, 192 LIEN CHENG RD  
CHUNG HO DISTRICT  
NEW TAIPEI, 235, TW

**Notice of Authorization to apply the UL Mark**

Your reference: 2024-0243  
Our reference: File E324690, Volume X5, A6032      Order: 15371300  
Project: 4791378728

Project scope: [VIVOTEK]UL/CUL 62368-1 Ed3 (Annex Y) CB 62471 New for Network Camera,  
Model: CC9391-HV CC9381-HV-V2... New with POE, Lens\*2 (E324690. Vo.X5)

Dear Mr. Niro Cheng:

We appreciate that you have a choice of certification providers and thank you for choosing UL Solutions. We have completed the investigation under the above project and confirmed compliance of your product(s) with UL Mark requirements.

This letter temporarily supplements the UL Follow-Up Services Procedure and serves as authorization to apply the UL Mark at the factory location(s) identified on the Authorization Page of UL Solutions File E324690, Volume X5. You are required to send a copy of this letter to all manufacturing locations authorized under UL Solutions File E324690, Volume X5.

The Follow-Up Services Procedure covering your product(s) will typically be provided by UL Solutions within 10 business days. Any information and documentation provided to you involving the UL Mark services are provided on behalf of UL LLC or any authorized licensee. The UL Solutions certification directory is updated with active certifications shortly after projects are reviewed and completed. Please visit <https://productiq.ulprospector.com/> to search for the certification.

Products that bear the UL Mark must be identical to those submitted to UL for evaluation and certification and must comply with the Follow-Up Services Procedure covering your product(s). Additional requirements related to the responsibilities of the Applicant and Manufacturer can be found under **Customer Requirements documents** at [www.ul.com/fus](http://www.ul.com/fus).

A UL Solutions certification is a valuable marketing tool meaning your product or company has successfully met stringent requirements. We encourage you to use your UL Mark and certification in your marketing activities. We are happy to provide guidance on how best to promote your UL certification. Our [Certification Achievement Kit](#) demonstrates marketing and promotional concepts to help you best represent your UL certification.

UL Solutions is committed to providing you with an exceptional customer experience. You may receive an email from [ULSurvey@feedback.ul.com](mailto:ULSurvey@feedback.ul.com) inviting you to provide feedback. Your survey rankings and comments regarding the experience are important to us. We are always seeking ways to improve in any areas we can, and your feedback and comments are vital to this process.

If you have any questions, please contact me or any of our customer service representatives at [www.ul.com/contact-us](http://www.ul.com/contact-us).

Sincerely,

Patrick Tsai  
Senior Project Engineer  
UL Solutions  
Patrick.Tsai@ul.com

David Piecuch  
UL Mark Certification Program Manager  
UL LLC  
David.Piecuch@ul.com

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