

VORTEX

AI-Powered
Cloud Surveillance Platform



Real-time monitoring, centralized management, and AI-driven analytics, enable proactive security measures and faster response times.



Mitigate safety risks and reduce workplace accidents

- ✓ Remotely monitor multiple locations in one unified view
- ✓ Protect workers and facilities with AI-driven security
- ✓ Get real-time alerts for abnormal activities



Boost visibility and operational efficiency

- ✓ Adaptive bandwidth streaming ensuring efficiency
- ✓ Troubleshoot issues remotely to maintain effortlessly
- ✓ Role-based access control with SSO and MFA



Speed up investigations and minimize downtime

- ✓ Replay high-quality footage for evidence and compliance
- ✓ Ensure data resilience with Hybrid Cloud storage
- ✓ Quickly share reports to speed up investigations



PRE-BUNDLE
PACKAGE

【VORTEX Camera + 1Year xPro】

- ✓ Instantly connect to the cloud with VORTEX Cameras, no activation required
- ✓ Cloud Backup Options: 30/60/90/120/180/365 Days

License
Type

xPro

【License Only】

- ✓ With advanced AI capabilities, it is more flexible to fit your needs without any integration costs

xStd

【License Only】

- ✓ Manage cloud and on-prem cameras in one single platform



About VORTEX License

Including:

- ✓ Ready-to-Activate: VORTEX Pre-bundle Package makes onboarding seamless
- ✓ Effortless cloud transition with Direct-to-Cloud or Bridge-to-Cloud models
- ✓ VORTEX Cameras with 30 days of local storage at no extra charge
- ✓ Up to 10 years warranty for VORTEX Cameras with NDAA Compliance

Specification

License Plan	Pre-bundle Package 	xPro	xStd
Subscription	VORTEX Camera + 1 Year xPro	License Only	License Only
Camera Connection	VORTEX Cameras	VORTEX Cameras	VORTEX Cameras
Direct to Cloud			
Bridge to cloud (VORTEX Connect)		VIVOTEK Cameras, ONVIF Profile S Cameras	VIVOTEK Cameras, ONVIF Profile S Cameras
Organization Privilege			
Unlimited role-based access MFA, SSO	✓	✓	✓
Device Privileges			
Alarm Notifications	✓	✓	✓
OTA Firmware Updates	✓	✓	✓
Cloud Archive	30 GB/Per camera	30 GB/Per camera	5 GB/Per camera
Cloud Backup Options (30/60/90/120/180/365 Days)	✓	✓	✓
Warranty (10 Years)	✓	✓	
Real Time Alarm	✓	✓	✓
Deep Search/AI Analytics			
Attribute/License Plate/Scene Search/Re-Search/Profile Search	✓	✓	

Please Notes:

1. Only xPro are available in the first year for Pre-Bundled units.
2. Customers may renew with xPro, or choose to switch to xStd starting in the second year.
3. Add-on features such as Cloud Backup are available only for VORTEX Cameras with xStd or xPro licenses. Cameras connected via NVR (including VIVOTEK and ONVIF models) through VORTEX Connect are not eligible for this feature.
4. The 10-year warranty is exclusive to VORTEX Cameras with an active xPro license. Cameras under other license tiers are only covered by the standard hardware warranty.



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