



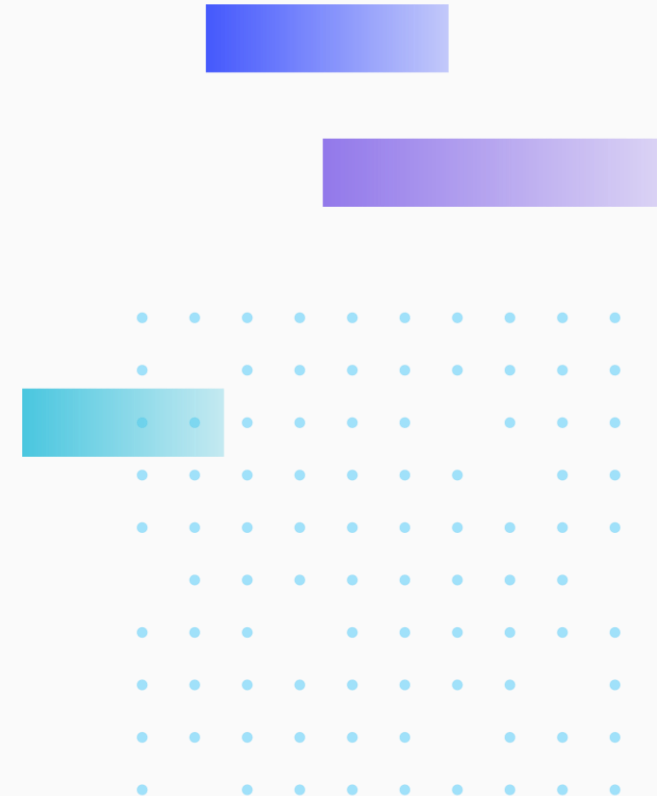
VORTEX

VIVOTEK
A Delta Group Company

Portal Quick Guide

For System Integrators & End-users

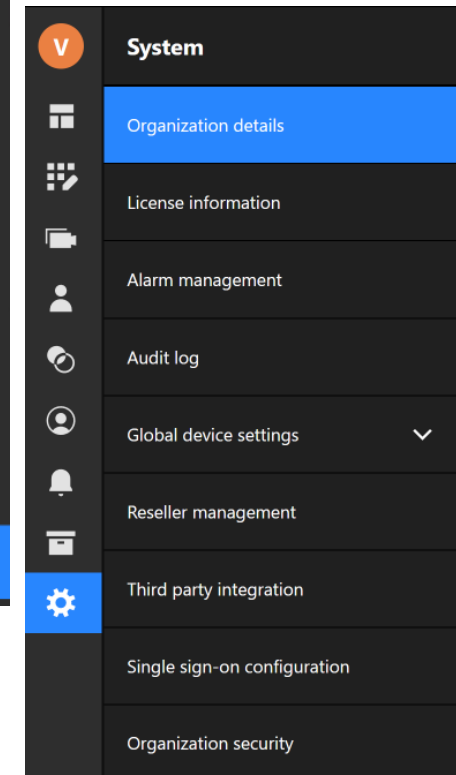
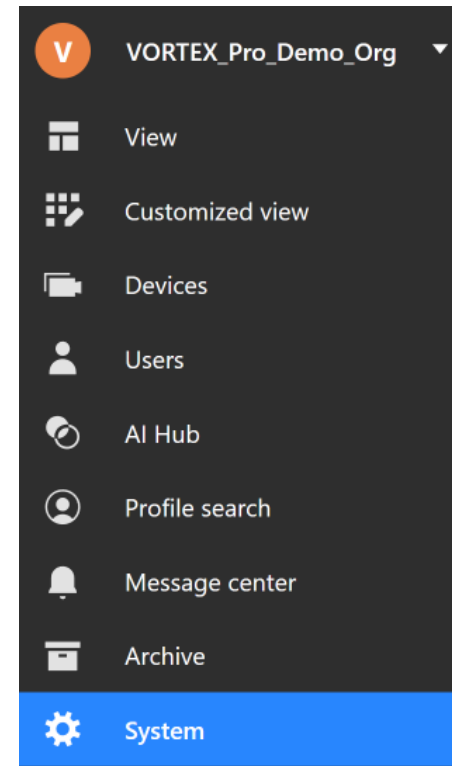
Ver. 3.11.9
2026/June/11
VORTEX CSM team



VORTEX handbook - 2

VORTEX portal quick guide for system integrators & end-users

- **Users**
- **Message Center**
- **System**
 - Reseller management
 - License information
 - Global device settings
 - Auto firmware update
 - Event delay
 - Smart privacy switch
 - Alarm management
 - Audit log
- **VCA setting**
- **Archive**



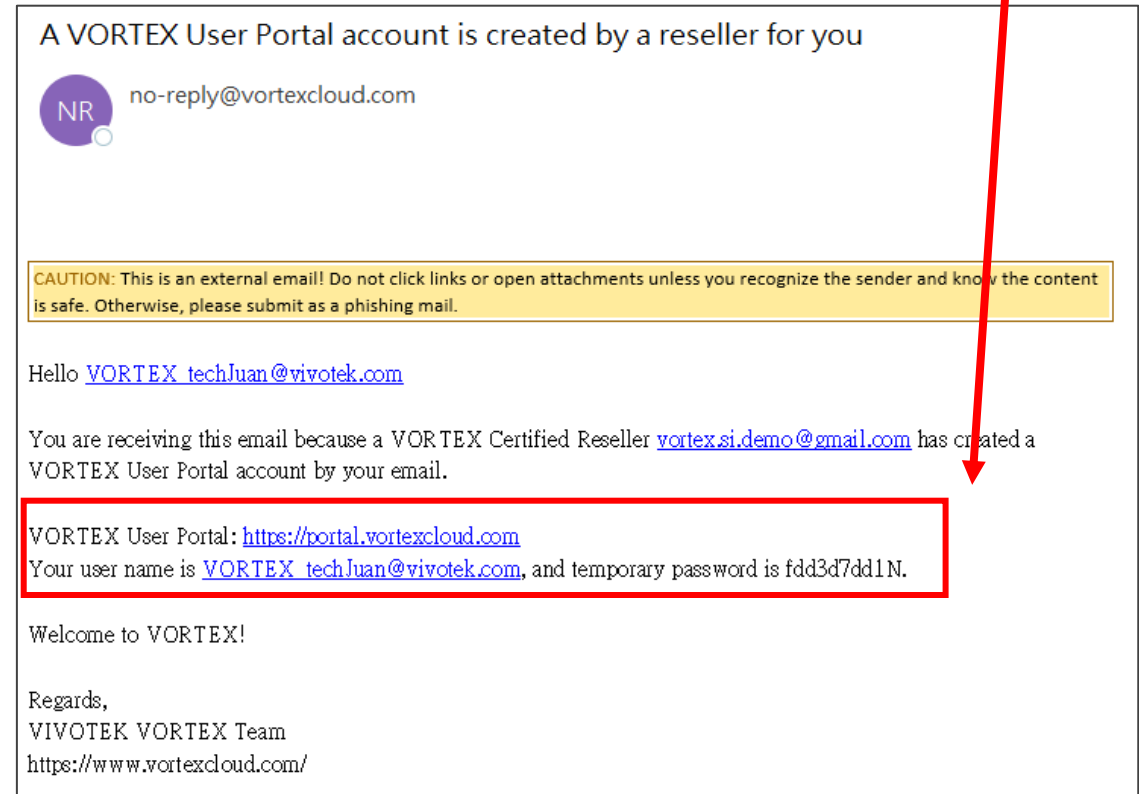
Please refer to the “**VORTEX handbook -1 Installation**” for detailed instructions on **account and organization creation** & **remote access**



Log-in to VORTEX portal

For system integrators: you can remotely access VORTEX portal via **Reseller Portal** ‘remote access’ button

For end-users, you can log into VORTEX portal using the onboarding mail after system integrator create your account



VORTEX handbook - 2

VORTEX Portal Quick Guide

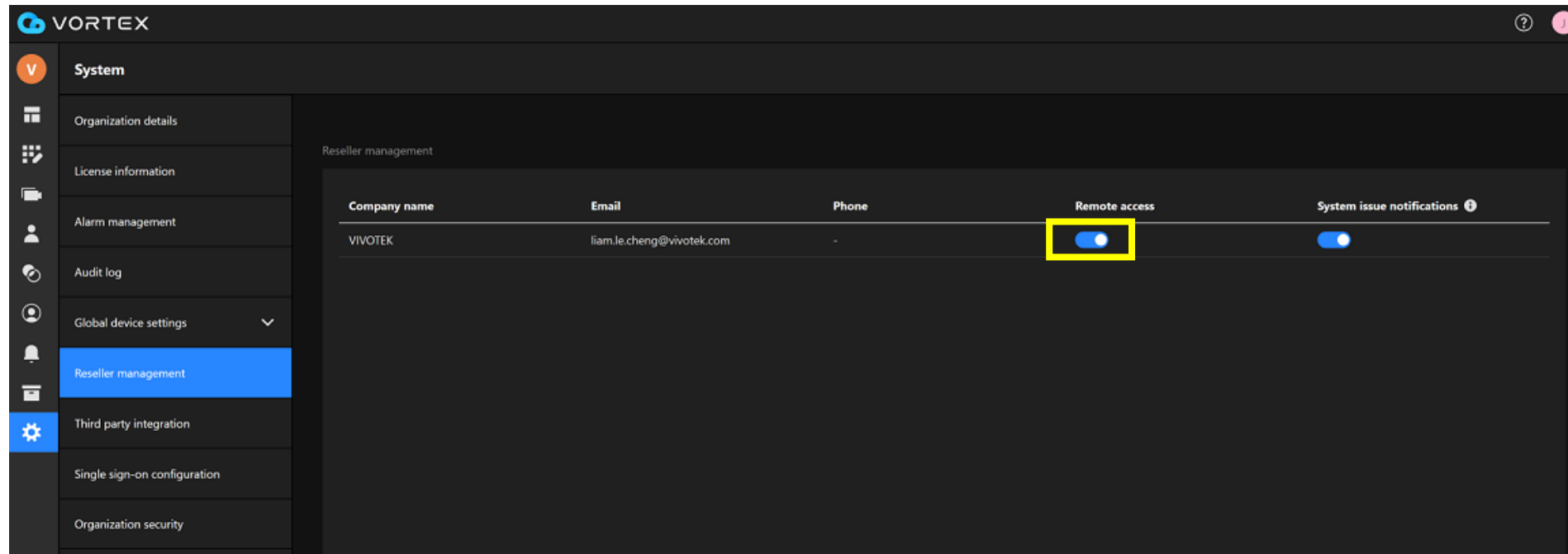
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VORTEX Portal

Reseller Management: the connection between reseller portal and VORTEX portal

- Feature **remote access** is enable in default after system integrator creates end-user account and organization
 - End-user (*organization owner* and *admin*) can enable/disable it anytime
- System Integrator has *organization owner* privilege when remote accessing to VORTEX portal via **Reseller Portal** “remote access” button

VORTEX Portal UI



The screenshot shows the VORTEX Portal UI. On the left is a navigation sidebar with a 'System' section containing various settings. The main content area is titled 'Reseller management' and displays a table with the following data:

Company name	Email	Phone	Remote access	System issue notifications ⓘ
VIVOTEK	liam.le.cheng@vivotek.com	-	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

VORTEX handbook - 2

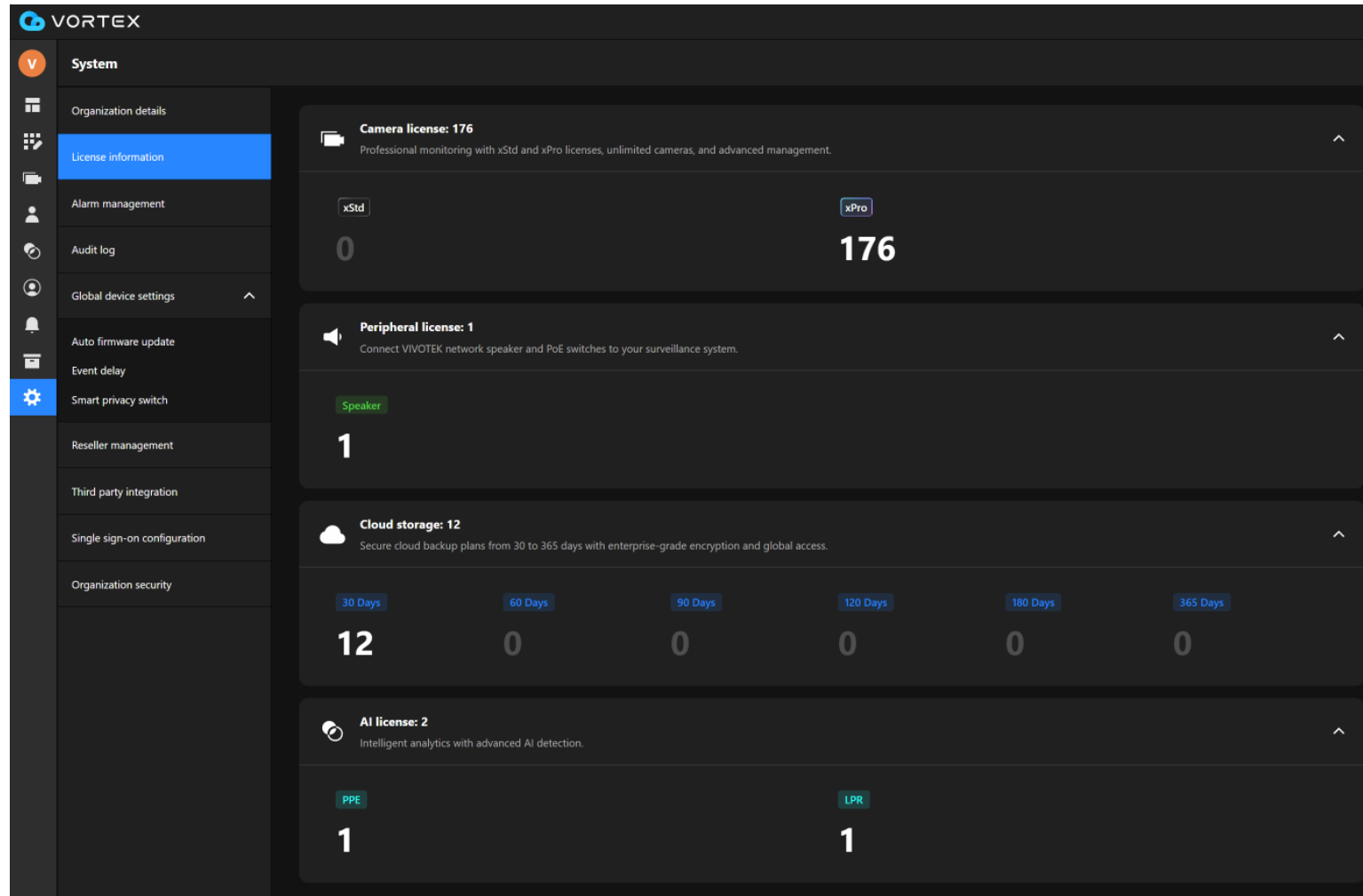
VORTEX Portal Quick Guide

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VORTEX Portal

License information: license status overview

- A centralized view is available to easily review all licenses within your organization.



The screenshot shows the VORTEX Portal interface with a dark theme. On the left is a navigation sidebar with the 'License information' menu item highlighted. The main content area displays a summary of license counts for various categories:

- Camera license: 176**: Professional monitoring with xStd and xPro licenses, unlimited cameras, and advanced management. The count is split into 0 xStd and 176 xPro licenses.
- Peripheral license: 1**: Connect VIVOTEK network speaker and PoE switches to your surveillance system. The count is 1 Speaker.
- Cloud storage: 12**: Secure cloud backup plans from 30 to 365 days with enterprise-grade encryption and global access. The count is 12 for 30 Days, and 0 for 60 Days, 90 Days, 120 Days, 180 Days, and 365 Days.
- AI license: 2**: Intelligent analytics with advanced AI detection. The count is 1 PPE and 1 LPR.

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Please refer to the “**VORTEX handbook -1 Installation**” for detailed instructions on **adding cameras**

VORTEX Portal

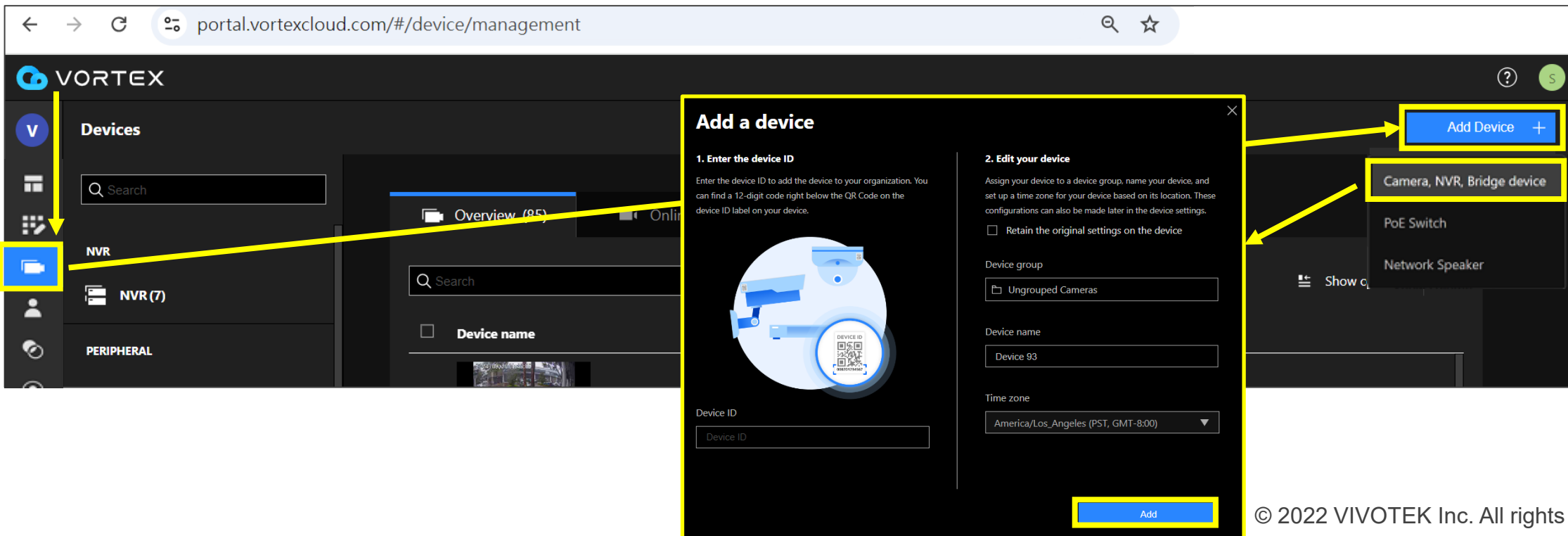
Finish the camera adding

Scenario:

System Integrator created the organization but not complete the camera adding

Steps:

1. *Organization owner* or *admin* to invite persons (can be the **installer**) into the organization (grant the privilege ‘*admin*’)
2. Invited person to log-in with app (scan the QR code) or with browser (key in MAC)



portal.vortexcloud.com/#/device/management

VORTEX

Devices

Search

NVR

NVR (7)

PERIPHERAL

Add a device

1. Enter the device ID

Enter the device ID to add the device to your organization. You can find a 12-digit code right below the QR Code on the device ID label on your device.

Device ID

Device ID

2. Edit your device

Assign your device to a device group, name your device, and set up a time zone for your device based on its location. These configurations can also be made later in the device settings.

Retain the original settings on the device

Device group

Ungrouped Cameras

Device name

Device 93

Time zone

America/Los_Angeles (PST, GMT-8:00)

Add

Add Device +

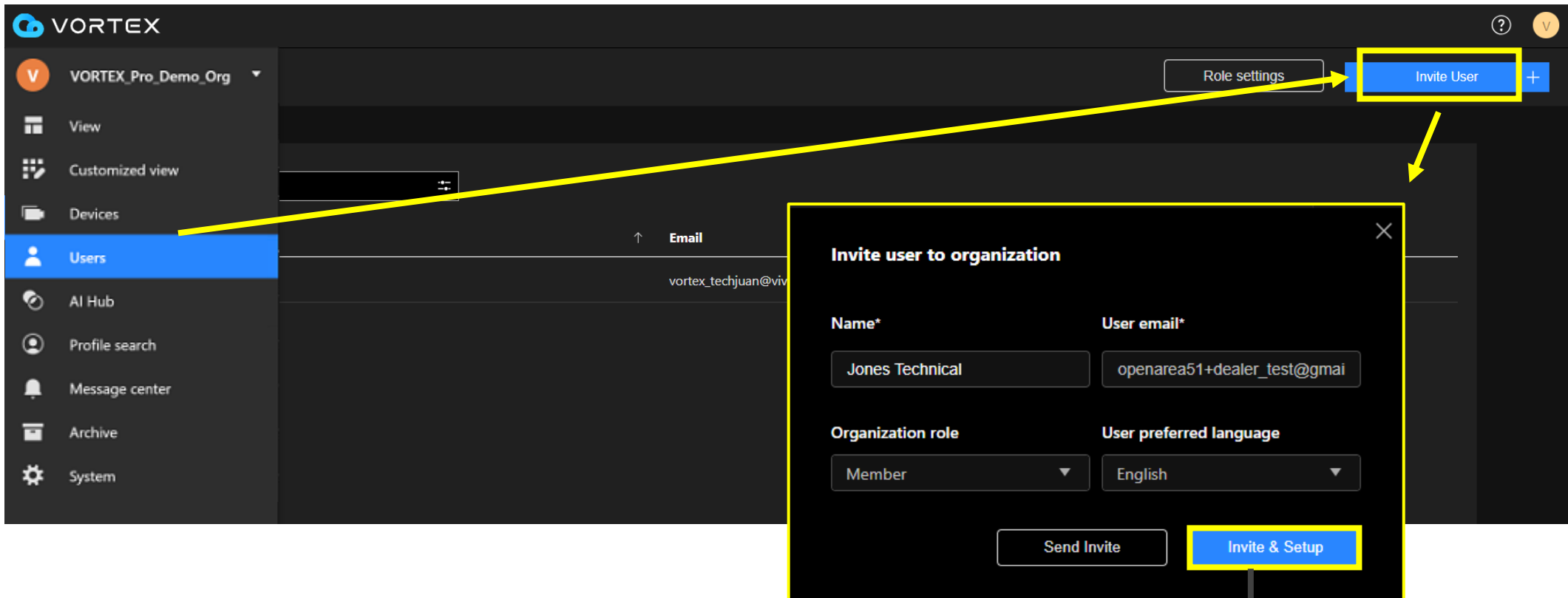
Camera, NVR, Bridge device

PoE Switch

Network Speaker

VORTEX Portal

User TAB: Invite User



The screenshot shows the VORTEX Portal interface. On the left is a navigation sidebar with the 'Users' tab selected. In the top right corner, the 'Invite User' button is highlighted with a yellow box. A yellow arrow points from this button to a modal dialog box titled 'Invite user to organization'. The dialog box contains the following fields:

- Name***: Jones Technical
- User email***: openarea51+dealer_test@gmai
- Organization role**: Member (dropdown)
- User preferred language**: English (dropdown)

At the bottom of the dialog box, there are two buttons: 'Send Invite' and 'Invite & Setup', with the latter being highlighted in yellow. A grey arrow points from the 'Invite & Setup' button towards the bottom right of the page.

Next page

VORTEX Portal

User TAB: Invite User

Manage Device Access

Select devices

22 devices are selected

Search

Selected Devices in .VIVOTEK Melbourne (20/20)

Update Selected Devices Access: No Access

.VIVOTEK Melbourne

Devices	Device access role
<input checked="" type="checkbox"/> no snapshot	ND9542P Melbourne Viewer
<input checked="" type="checkbox"/> no snapshot	CD9381HNTV No Access

Select Cancel

openarea51+dealer_test
openarea51+dealer_test@gmail.com

Device access (3)

Sites/Devices	Role and Permission
.VIVOTEK HQ	
HQ Ecosystem PM	Supervisor
.VIVOTEK LATAM	
1. SI TAS Qro	Supervisor
.VIVOTEK Melbourne	
ND9542P Melbourne	Viewer

VORTEX invitation to join VORTEX_Site

no-reply@vortexcloud.com
收件者

CAUTION: This is an external email! Do not click links or open attachments unless you recognize the sender.

Hello vortex_techjessie,

vortex_techjuan has added you to VORTEX_Site on VORTEX.

To access VORTEX, please follow the link below and sign in with the following credentials.

<https://portal.vortexcloud.com/#/login>

Email: openarea51+dealer_test@gmail.com

Temporary password: G9UznpVC

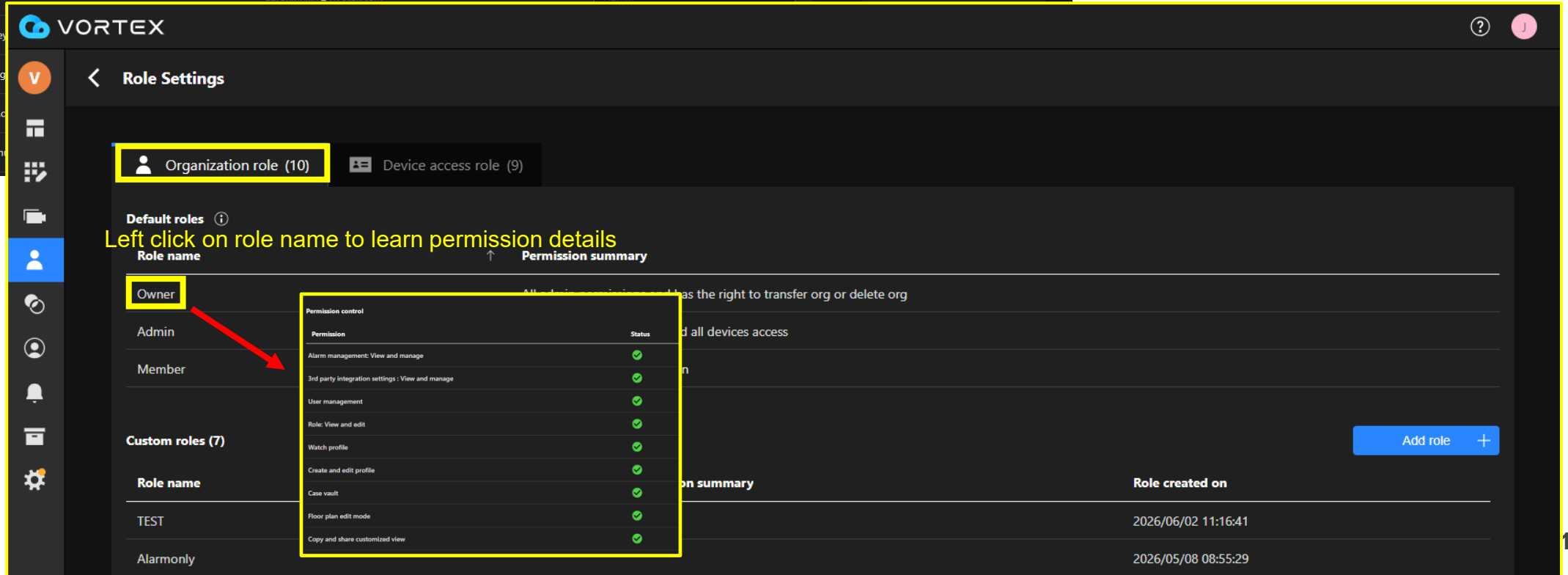
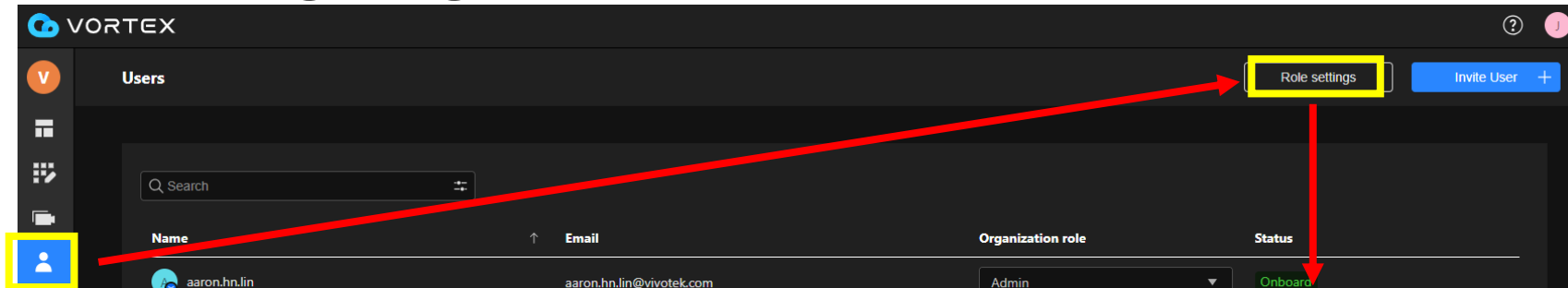
*Please noted that these credentials will expire after 30 days

Regards,
VIVOTEK VORTEX Team

openarea51+dealer_test@gmail.com will receive an onboarding mail

VORTEX Portal

Role Settings: Organization role



VORTEX Portal

Role Settings: Organization role

Owner vs Admin vs Member

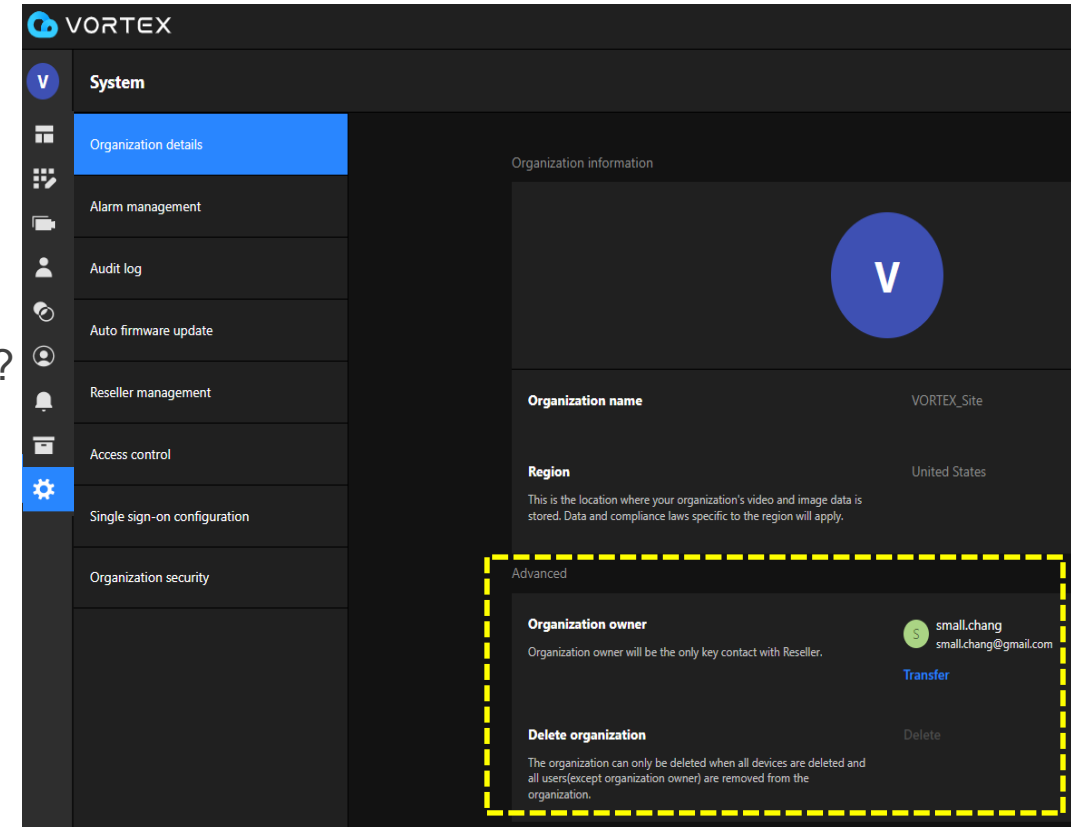
Permission control			
Permission	Owner	Admin	Member
Alarm management: View and manage	✓	✓	✗
3rd party integration settings : View and manage	✓	✓	✗
User management	✓	✓	✗
Role: View and edit	✓	✓	✗
Watch profile	✓	✓	✗
Create and edit profile	✓	✓	✗
Case vault	✓	✓	✗
Floor plan edit mode	✓	✓	✗
Copy and share customized view	✓	✓	✗

VORTEX Portal

Organization role: Differences between organization owner/admin

FAQ

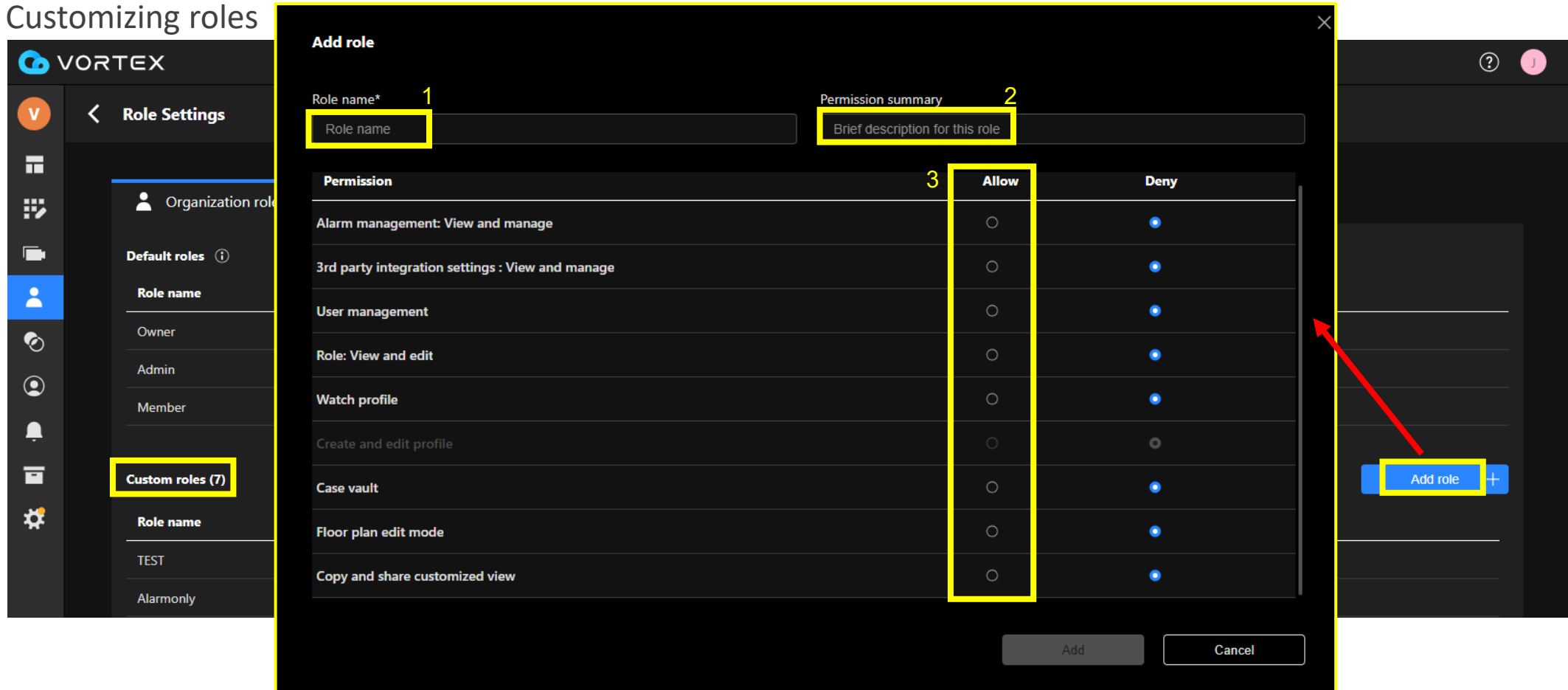
- Who is the organization owner in default?
 - Ans: The account created by system integrator from reseller portal
- How many organization owner in one org.?
 - Ans: one at a time
- What privilege the reseller being with **remote access** via reseller portal?
- Who can delete the organization?
 - Ans: Organization owner
- Can organization owner transfer to others?
 - Ans: Yes



VORTEX Portal

Role Settings: Organization role

Customizing roles



Add role

Role name* ¹

Permission summary ²

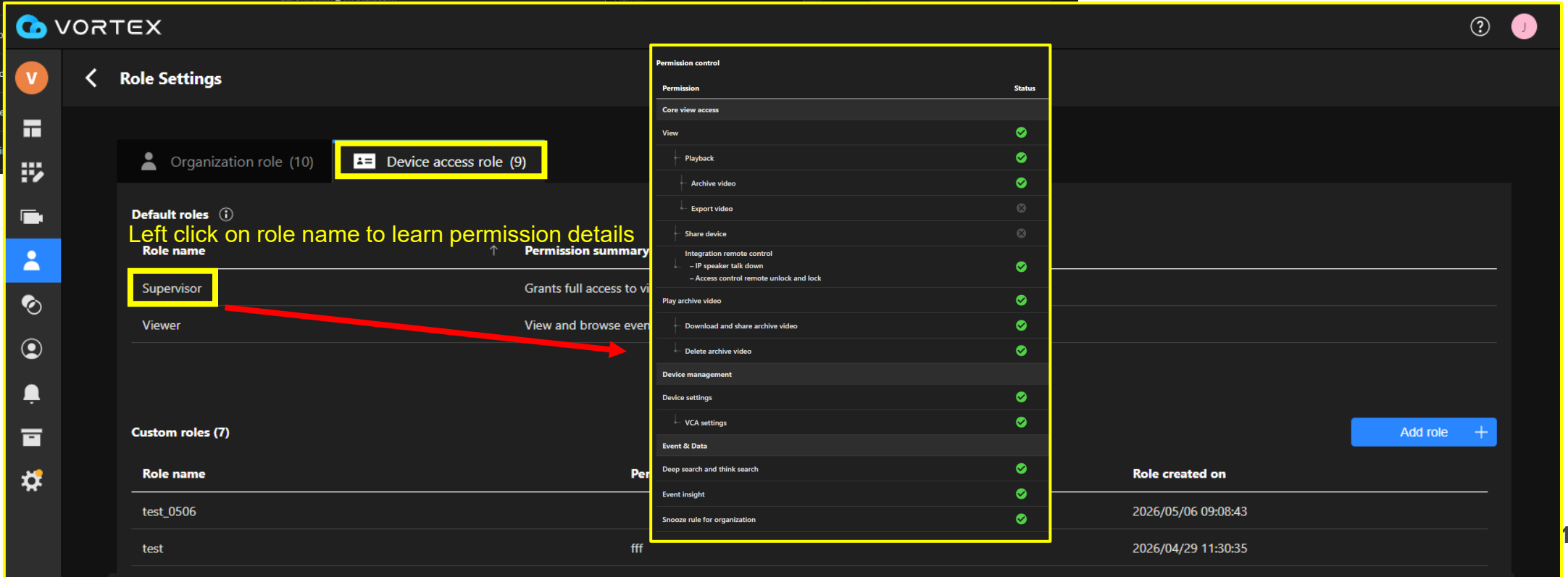
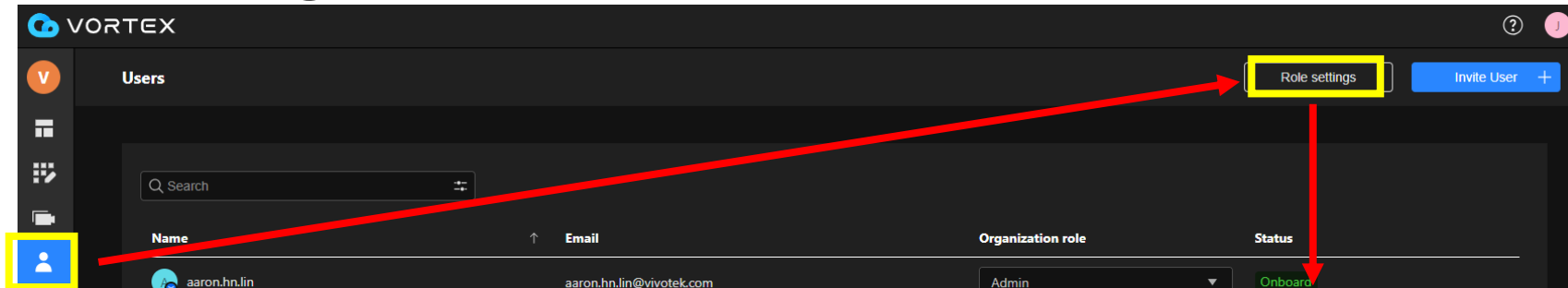
Permission ³	Allow	Deny
Alarm management: View and manage	<input type="radio"/>	<input checked="" type="radio"/>
3rd party integration settings : View and manage	<input type="radio"/>	<input checked="" type="radio"/>
User management	<input type="radio"/>	<input checked="" type="radio"/>
Role: View and edit	<input type="radio"/>	<input checked="" type="radio"/>
Watch profile	<input type="radio"/>	<input checked="" type="radio"/>
Create and edit profile	<input type="radio"/>	<input type="radio"/>
Case vault	<input type="radio"/>	<input checked="" type="radio"/>
Floor plan edit mode	<input type="radio"/>	<input checked="" type="radio"/>
Copy and share customized view	<input type="radio"/>	<input checked="" type="radio"/>

Buttons: Add, Cancel

Background UI: **Custom roles (7)**, **Add role +**

VORTEX Portal

Role Settings: Device access role



VORTEX Portal

Role Settings: Device access role – Supervisor vs Viewer

FAQ

- Can Viewer access to **playback**?
- Can Viewer **archive** videos, access to them, and share them?
- Can Viewer operate **deep search** or **profile search**?
- Can Viewer **set VCA rule** on each device?

Ans: No

→ Only *supervisor* can operate those features.

Permission control	Supervisor	Viewer
Permission		
Core view access		
View	✓	✓
Playback	✓	✗
Archive video	✓	✗
Export video	✗	✗
Share device	✗	✗
Integration remote control		
– IP speaker talk down	✓	✗
– Access control remote unlock and lock		
Play archive video	✓	✗
Download and share archive video	✓	✗
Delete archive video	✓	✗
Device management		
Device settings	✓	✗
VCA settings	✓	✗
Event & Data		
Deep search and think search	✓	✗
Event insight	✓	✗
Snooze rule for organization	✓	✗

VORTEX Portal

Role Settings: Device access role

Customizing roles

VORTEX

Role Settings

Organization role (10)

Default roles ⓘ

Role name

Supervisor

Viewer

Custom roles (7)

Role name

test_0506

Left click on role name to learn

Add role

Role name* **1**

Role name

Permission summary **2**

Brief description for this role

Permission	Allow	Deny
Core view access	3	
View	<input type="radio"/>	<input checked="" type="radio"/>
Playback	<input type="radio"/>	<input type="radio"/>
Archive video	<input type="radio"/>	<input type="radio"/>
Export video	<input type="radio"/>	<input type="radio"/>
Share device	<input type="radio"/>	<input type="radio"/>
Integration remote control	<input type="radio"/>	<input type="radio"/>
- IP speaker talk down	<input type="radio"/>	<input type="radio"/>
- Access control remote unlock and lock	<input type="radio"/>	<input type="radio"/>
Play archive video	<input type="radio"/>	<input checked="" type="radio"/>
Download and share archive video	<input type="radio"/>	<input type="radio"/>
Delete archive video	<input type="radio"/>	<input type="radio"/>
Device management		
Device settings	<input type="radio"/>	<input checked="" type="radio"/>
VCA settings	<input type="radio"/>	<input type="radio"/>
Event & Data		
Deep search and think search	<input type="radio"/>	<input checked="" type="radio"/>
Event insight	<input type="radio"/>	<input checked="" type="radio"/>
Snooze rule for organization	<input type="radio"/>	<input checked="" type="radio"/>

Add role +

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VORTEX Portal

Message Center: The page for all [event logs](#)

VORTEX

VORTEX_Site





- View
- Customized view
- Devices
- Users
- AI Hub
- Profile search
- Message center**
- Archive
- System

Message center

Device event | System event | Access event | Sensor event

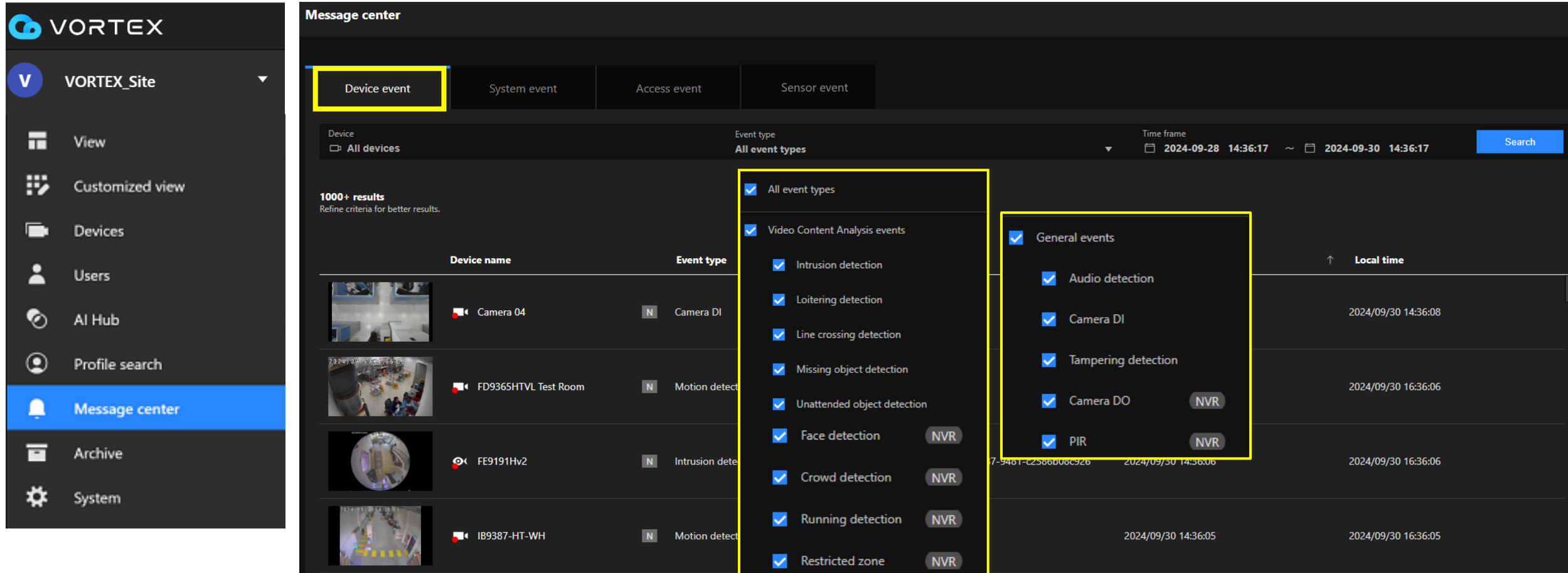
Device: All devices | Event type: All event types | Time frame: 2024-09-28 14:36:17 ~ 2024-09-30 14:36:17 | Search

1000+ results
Refine criteria for better results.

Device name	Event type	Rule name	Client time	Local time
 Camera 04	Camera DI	DigitalInput	2024/09/30 14:36:08	2024/09/30 14:36:08
 FD9365HTVL Test Room	Motion detection	SmartMotion	2024/09/30 14:36:06	2024/09/30 16:36:06
 FE9191Hv2	Intrusion detection	03b95b6b-a74a-4387-9481-c2586b08c926	2024/09/30 14:36:06	2024/09/30 16:36:06
 IB9387-HT-WH	Motion detection	SmartMotion	2024/09/30 14:36:05	2024/09/30 16:36:05

VORTEX Portal

Message Center: The page for all [event logs](#)



The screenshot displays the VORTEX Message Center interface. On the left is a navigation sidebar with options like View, Customized view, Devices, Users, AI Hub, Profile search, Message center (highlighted), Archive, and System. The main area is titled 'Message center' and features a filter bar with 'Device event' selected. Below the filter bar, there are dropdowns for 'Device' (All devices), 'Event type' (All event types), and 'Time frame' (2024-09-28 14:36:17 to 2024-09-30 14:36:17). A search button is also present. The main content area shows '1000+ results' and a table of events. A filter menu is open, showing checked options for 'All event types', 'Video Content Analysis events', and 'General events'. The table lists events with columns for Device name, Event type, and Local time.

Device name	Event type	Local time
Camera 04	Camera DI	2024/09/30 14:36:08
FD9365HTVL Test Room	Motion detect	2024/09/30 16:36:06
FE9191Hv2	Intrusion detect	2024/09/30 16:36:06
IB9387-HT-WH	Motion detect	2024/09/30 16:36:05

VORTEX Portal

Message Center: The page for all [event logs](#)

VORTEX

V VORTEX_Site

- View
- Customized view
- Devices
- Users
- AI Hub
- Profile search
- Message center**
- Archive
- System

Message center

Device event | **System event** | Access event | Sensor event

Device: All devices | Event type: All event types | Time frame: 2024-09-28 14:43:48 ~ 2024-09-30 14:43:48 | Search

1000+ results
Refine criteria for better results.

General system events

- Device online
- Device offline
- Firmware update failed

Camera system events

- Recording error
- SD card error
- SD card life expectancy

NVR system events

- NVR System DI
- NVR System DO
- NVR Disk failure
- NVR Disk full
- NVR PoE error

Device name	Event	Time
DEJ right front	Device offline	2024/09/30 14:23:00
DEJ right front	Device online	2024/09/30 14:23:00
DEJ right front	Device offline	2024/09/30 14:24:44

VORTEX Portal

Message Center: The page for all [event logs](#)

FAQ

- How can I receive real-time notification based on a specified event (e. g. SD card life expectancy)?
 - **Ans: An alarm set-up is needed before receiving the real-time notification via e-mail or app**
 - *System* → *Alarm Management* (check the section “alarm management” in this document)
- What NVR events VORTEX portal supports?
 - **Ans: Most of the events supported by VIVOTEK NVR: ND9326P/ND9426P/ND9442P/ND9542P**
 - <https://www.vortexcloud.com/solution/case/cloud-transition>
 - NVR system DI/DO, NVR Disk failure/full, NVR PoE error
 - Camera DO, PIR
 - VVTK on-premise VCA: <https://www.vivotek.com/en/products/analytics>

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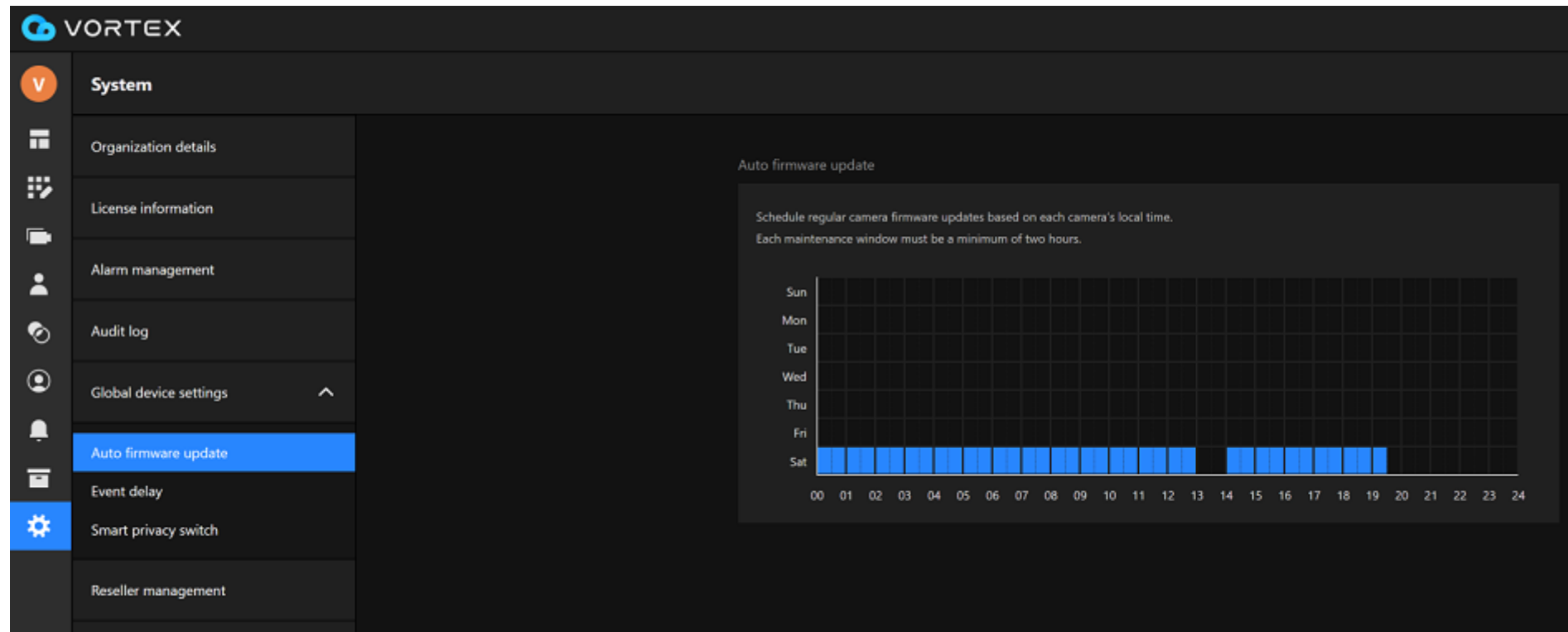
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VORTEX Portal

Auto firmware update

- Auto firmware update is always ON to ensure VORTEX customer receives the up-to-date features
- *Admin or organization owner* is able to:
 - Set-up the schedule allow the system to update firmware



VORTEX

System

- Organization details
- License information
- Alarm management
- Audit log
- Global device settings ^
- Auto firmware update**
- Event delay
- Smart privacy switch
- Reseller management

Auto firmware update

Schedule regular camera firmware updates based on each camera's local time.
Each maintenance window must be a minimum of two hours.

Day	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Sun																									
Mon																									
Tue																									
Wed																									
Thu																									
Fri																									
Sat																									

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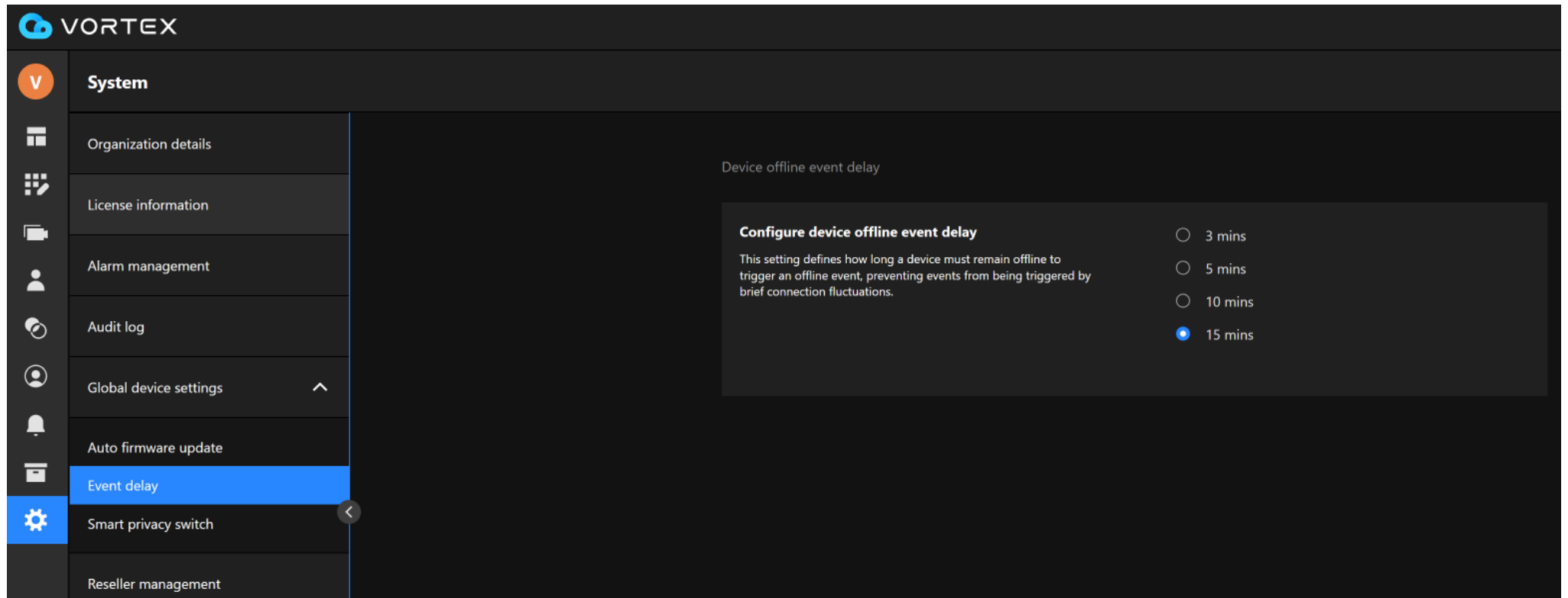
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VORTEX Portal

Event delay

- Device-offline event can be delayed to reduce false or unnecessary triggers.
- *Only users with Admin privileges or the organization owner are allowed to change these settings.*



The screenshot displays the VORTEX Portal interface. On the left, a sidebar menu lists various system settings, with 'Event delay' highlighted in blue. The main content area is titled 'Device offline event delay' and features a configuration box. This box contains the heading 'Configure device offline event delay', a descriptive paragraph, and four radio button options: 3 mins, 5 mins, 10 mins, and 15 mins. The 15 mins option is currently selected.

VORTEX

System

- Organization details
- License information
- Alarm management
- Audit log
- Global device settings
- Auto firmware update
- Event delay**
- Smart privacy switch
- Reseller management

Device offline event delay

Configure device offline event delay

This setting defines how long a device must remain offline to trigger an offline event, preventing events from being triggered by brief connection fluctuations.

- 3 mins
- 5 mins
- 10 mins
- 15 mins

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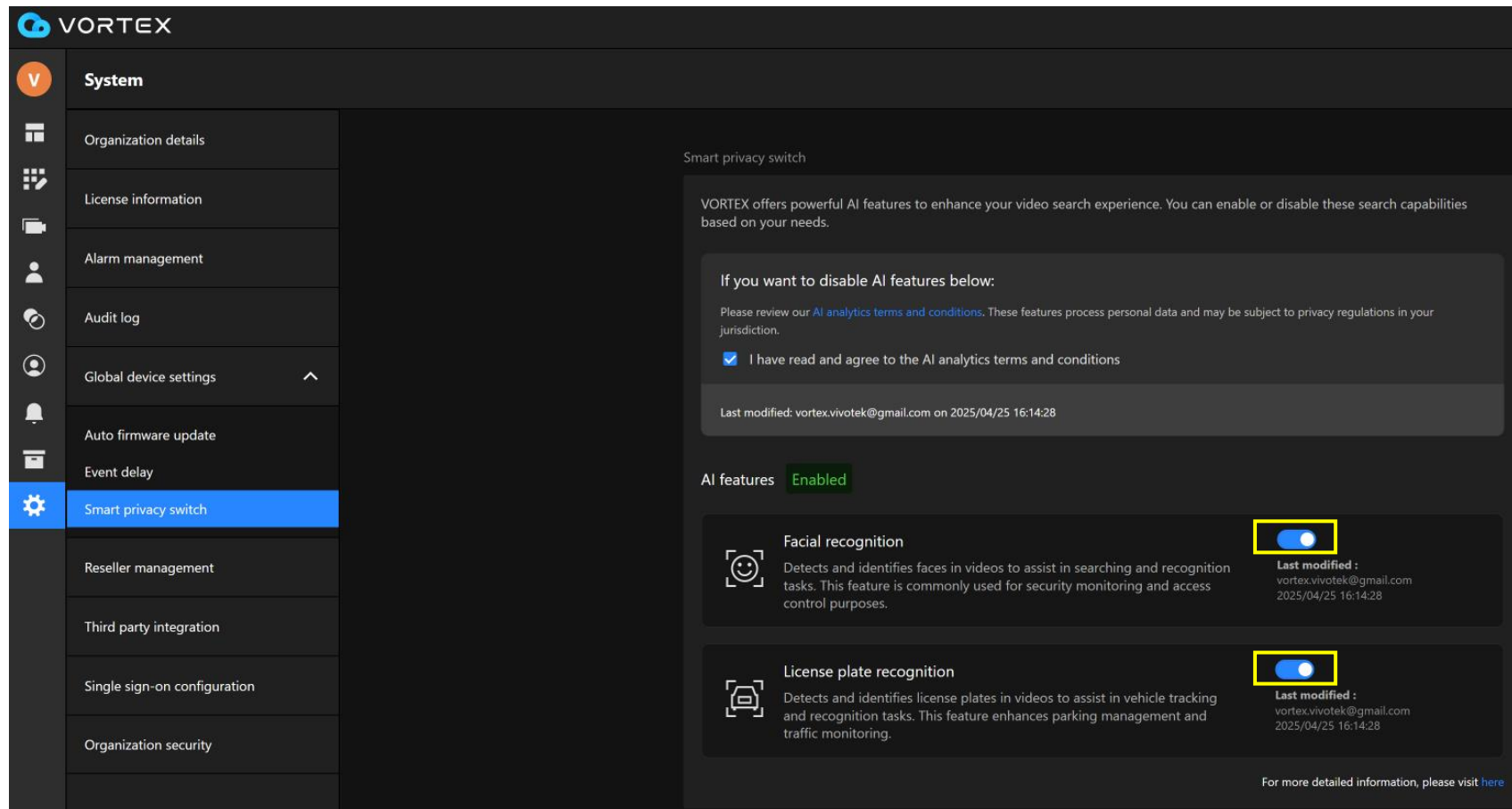
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VORTEX Portal

Smart privacy switch

- You can enable or disable AI features based on your needs.
- Only users with Admin privileges or the organization owner are allowed to change these settings.



The screenshot shows the VORTEX Portal interface. On the left is a navigation sidebar with a 'System' section containing various settings. The 'Smart privacy switch' option is highlighted in blue. The main content area is titled 'Smart privacy switch' and contains the following information:

Smart privacy switch

VORTEX offers powerful AI features to enhance your video search experience. You can enable or disable these search capabilities based on your needs.

If you want to disable AI features below:

Please review our [AI analytics terms and conditions](#). These features process personal data and may be subject to privacy regulations in your jurisdiction.

I have read and agree to the AI analytics terms and conditions

Last modified: vortex.vivotek@gmail.com on 2025/04/25 16:14:28

AI features **Enabled**

Feature	Description	Status	Last modified
Facial recognition	Detects and identifies faces in videos to assist in searching and recognition tasks. This feature is commonly used for security monitoring and access control purposes.	Enabled	vortex.vivotek@gmail.com 2025/04/25 16:14:28
License plate recognition	Detects and identifies license plates in videos to assist in vehicle tracking and recognition tasks. This feature enhances parking management and traffic monitoring.	Enabled	vortex.vivotek@gmail.com 2025/04/25 16:14:28

For more detailed information, please visit [here](#)

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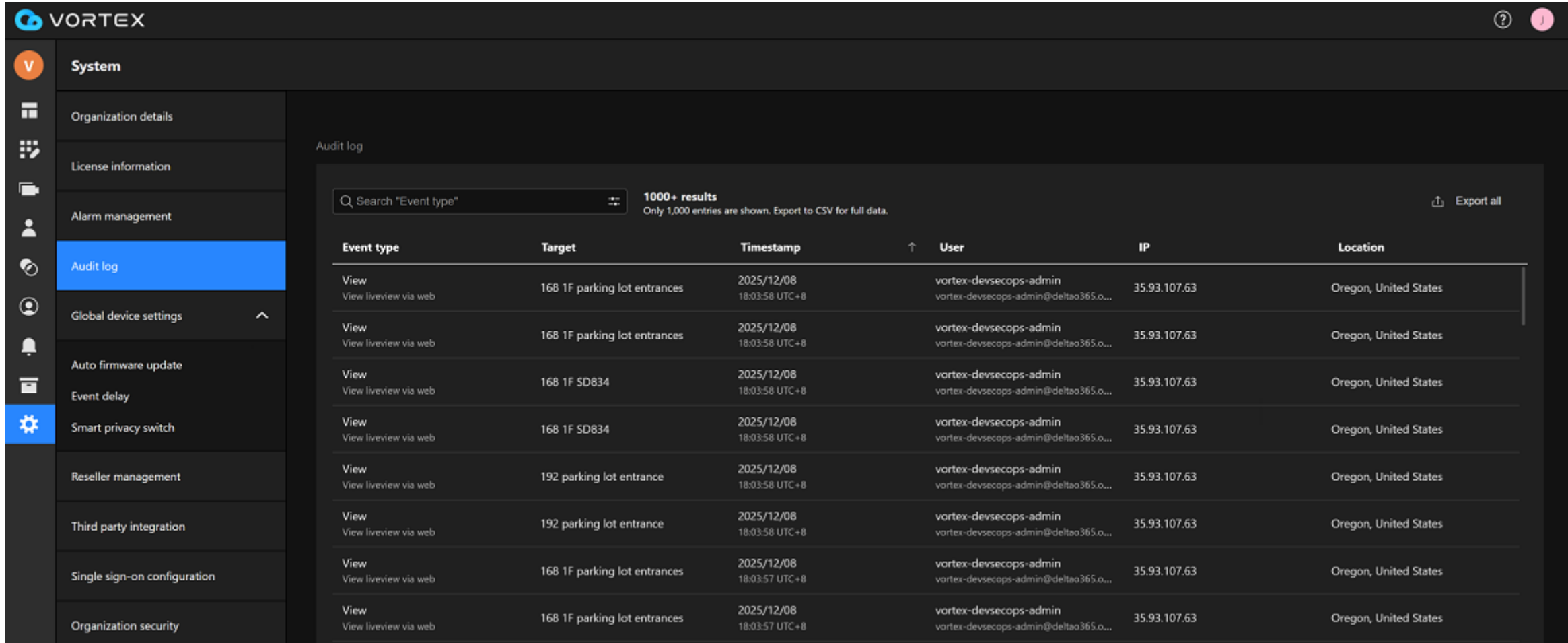
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VORTEX Portal

Audit log

- More actions will be tracked - to release in Q4



The screenshot shows the VORTEX Portal interface. On the left is a navigation sidebar with the 'System' menu expanded to show 'Audit log' selected. The main content area displays the 'Audit log' with a search bar containing 'Event type', a results count of '1000+ results', and an 'Export all' button. Below this is a table of audit events.

Event type	Target	Timestamp	User	IP	Location
View <small>View liveview via web</small>	168 1F parking lot entrances	2025/12/08 18:03:58 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States
View <small>View liveview via web</small>	168 1F parking lot entrances	2025/12/08 18:03:58 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States
View <small>View liveview via web</small>	168 1F SD834	2025/12/08 18:03:58 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States
View <small>View liveview via web</small>	168 1F SD834	2025/12/08 18:03:58 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States
View <small>View liveview via web</small>	192 parking lot entrance	2025/12/08 18:03:58 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States
View <small>View liveview via web</small>	192 parking lot entrance	2025/12/08 18:03:58 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States
View <small>View liveview via web</small>	168 1F parking lot entrances	2025/12/08 18:03:57 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States
View <small>View liveview via web</small>	168 1F parking lot entrances	2025/12/08 18:03:57 UTC+8	vortex-devsecops-admin <small>vortex-devsecops-admin@deltao365.o...</small>	35.93.107.63	Oregon, United States

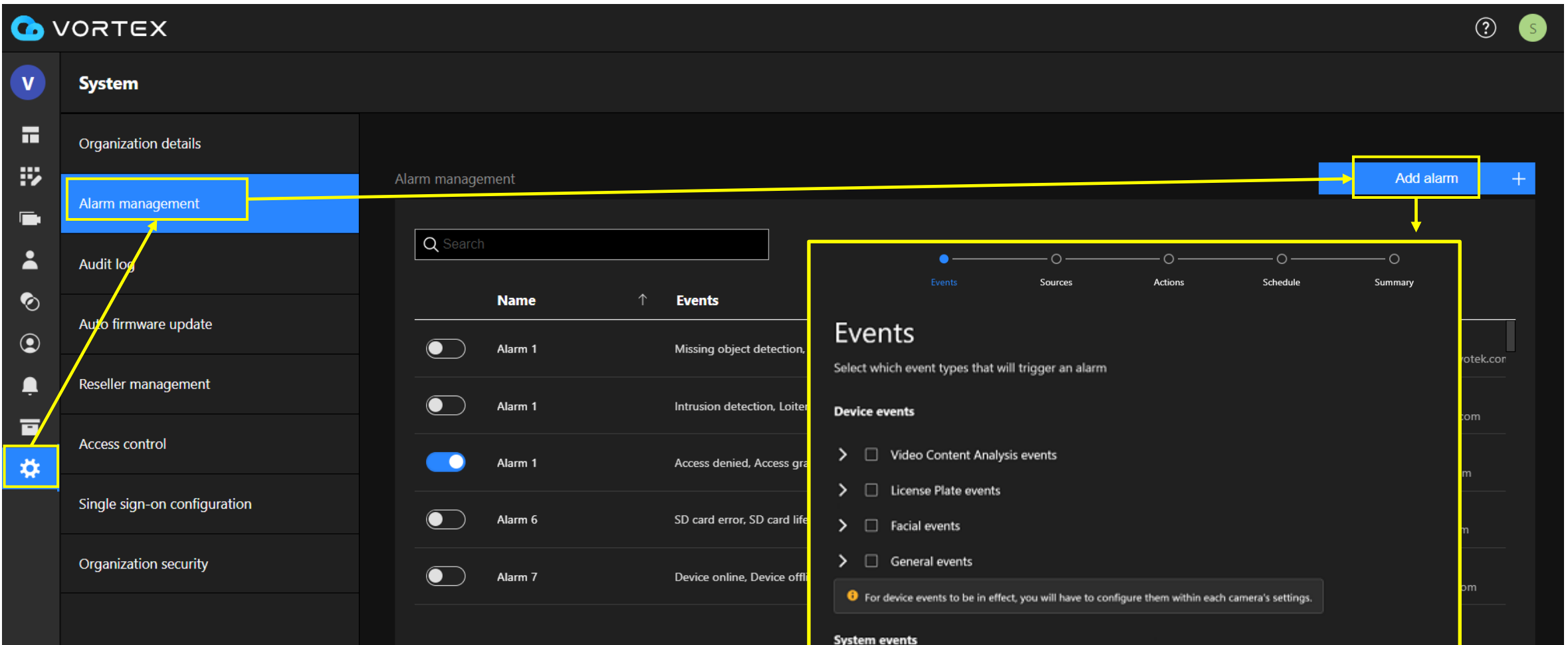
VORTEX handbook - 2

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 - License information
 - Global device settings
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 - Event delay
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- **VCA setting**
- **Archive**

VORTEX Portal

System – Alarm Management: To receive the [real-time notification](#) for the proactive actions



System

- Organization details
- Alarm management**
- Audit log
- Auto firmware update
- Reseller management
- Access control
- Single sign-on configuration
- Organization security

Alarm management

Search

Name	Events
<input type="checkbox"/> Alarm 1	Missing object detection,
<input type="checkbox"/> Alarm 1	Intrusion detection, Loiter
<input checked="" type="checkbox"/> Alarm 1	Access denied, Access gra
<input type="checkbox"/> Alarm 6	SD card error, SD card life
<input type="checkbox"/> Alarm 7	Device online, Device offli

Add alarm

Events

Select which event types that will trigger an alarm

Device events

- Video Content Analysis events
- License Plate events
- Facial events
- General events

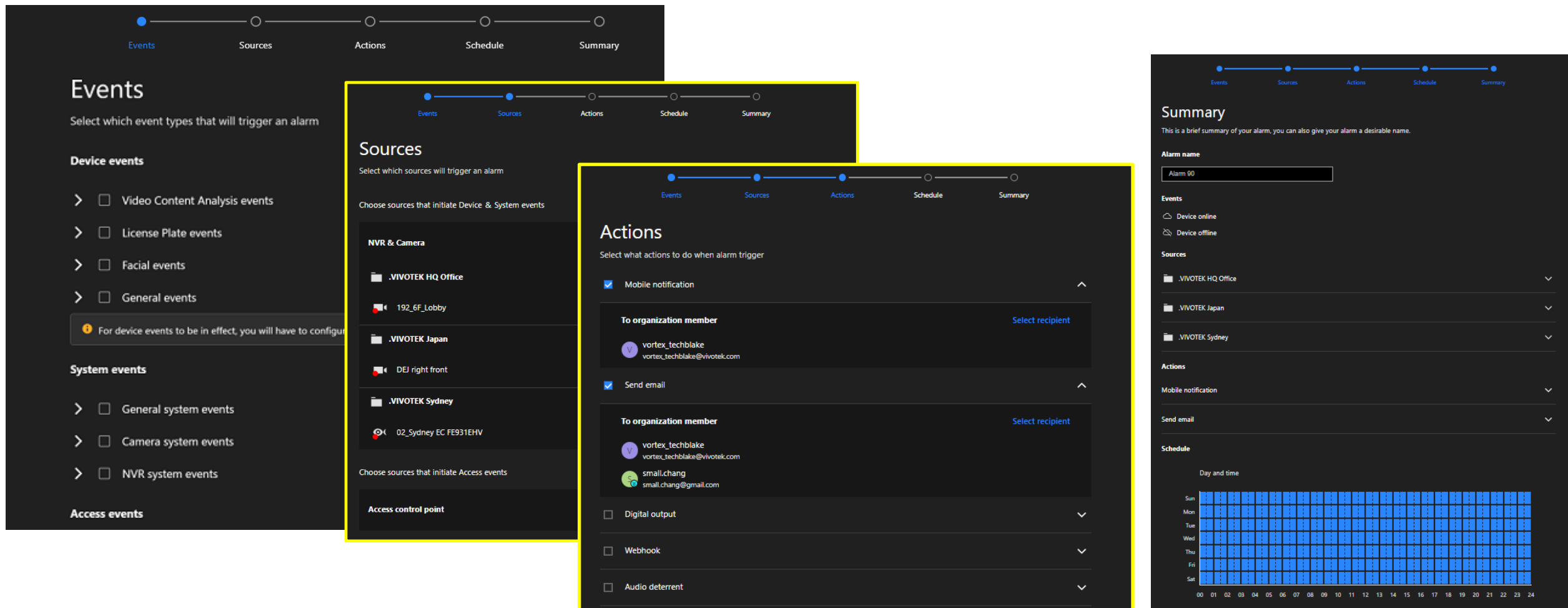
System events

- General system events

For device events to be in effect, you will have to configure them within each camera's settings.

VORTEX Portal

System – Alarm Management: To receive the **real-time notification** for the proactive actions



The screenshots illustrate the configuration process for an alarm in the VORTEX Portal:

- Events:** Select which event types that will trigger an alarm. Categories include Device events (Video Content Analysis, License Plate, Facial, General) and System events (General system, Camera system, NVR system).
- Sources:** Choose sources that initiate Device & System events. Includes NVR & Camera (e.g., VIVOTEK HQ Office, 192_6F_Lobby, VIVOTEK Japan, DEJ right front, VIVOTEK Sydney, 02_Sydney EC FE931EHV) and Access control point.
- Actions:** Select what actions to do when alarm trigger. Includes Mobile notification and Send email (both checked), Digital output, Webhook, and Audio deterrent. Recipients are selected for the notification and email actions.
- Summary:** A brief summary of your alarm, including the Alarm name (Alarm 90), Events (Device online/offline), Sources (VIVOTEK HQ Office, Japan, Sydney), Actions (Mobile notification, Send email), and a Schedule grid.

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VORTEX Portal Quick Guide

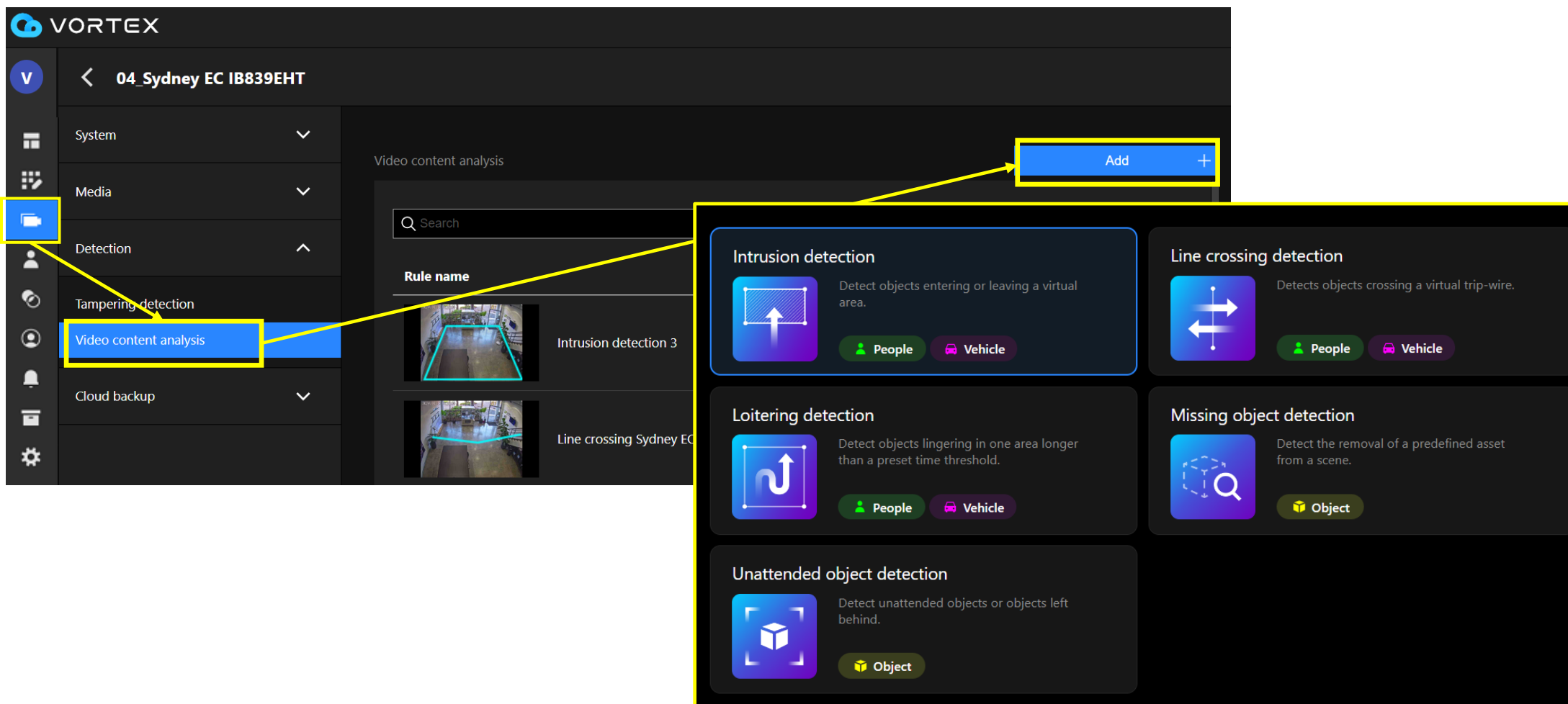
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Please refer to the “**VORTEX VCA set-up guide**” for detailed instructions.

VORTEX Portal

VCA setting – Make sure the interests clips (human/vehicle based) be documented on message center

- All VORTEX cameras support human/vehicle based Video Contents Analysis



The screenshot shows the VORTEX VCA configuration interface. The sidebar on the left contains the following items:

- System
- Media
- Detection
- Tampering detection
- Video content analysis** (highlighted)
- Cloud backup

The main area displays the 'Video content analysis' configuration page. It includes a search bar and a list of rules. A yellow box highlights the 'Add +' button in the top right corner. A yellow arrow points from this button to a detailed view of the rule configuration options, which are as follows:

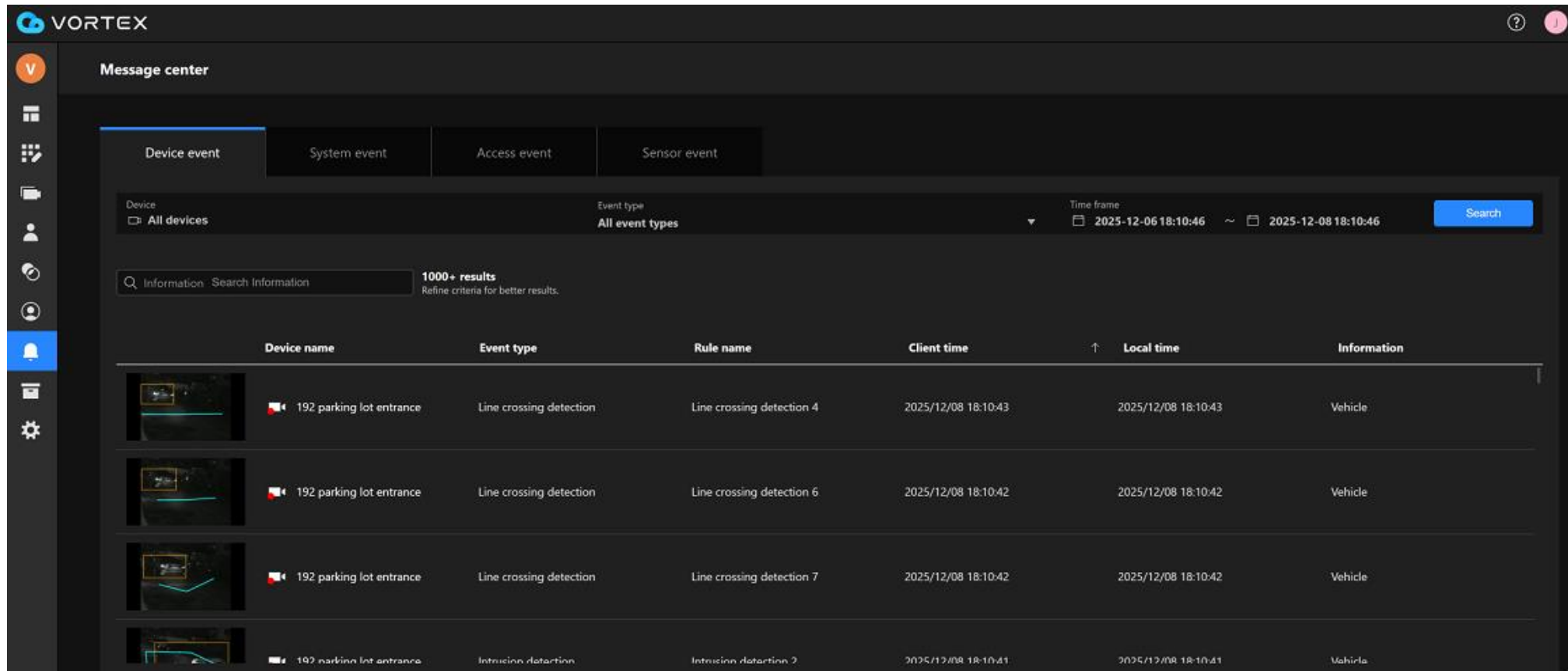
Rule Name	Description	Detected Objects
Intrusion detection	Detect objects entering or leaving a virtual area.	People, Vehicle
Line crossing detection	Detects objects crossing a virtual trip-wire.	People, Vehicle
Loitering detection	Detect objects lingering in one area longer than a preset time threshold.	People, Vehicle
Missing object detection	Detect the removal of a predefined asset from a scene.	Object
Unattended object detection	Detect unattended objects or objects left behind.	Object

Please refer to the “**VORTEX VCA set-up guide**” for detailed instructions.

VORTEX Portal

VCA setting – Make sure the interests clips (human/vehicle based) be documented on message center

- All VORTEX cameras support human/vehicle based Video Contents Analysis
- All VCA events will be documented on message center
 - message center → device event → interested VCA event



The screenshot displays the VORTEX Message center interface. It features a navigation sidebar on the left with icons for home, dashboard, devices, users, and settings. The main content area is titled "Message center" and includes tabs for "Device event", "System event", "Access event", and "Sensor event". Below the tabs, there are filters for "Device" (set to "All devices") and "Event type" (set to "All event types"). A search bar is present with the text "Information Search Information" and a "Search" button. The results section shows "1000+ results" and a sub-header "Refine criteria for better results." Below this is a table with the following columns: "Device name", "Event type", "Rule name", "Client time", "Local time", and "Information".

Device name	Event type	Rule name	Client time	Local time	Information
192 parking lot entrance	Line crossing detection	Line crossing detection 4	2025/12/08 18:10:43	2025/12/08 18:10:43	Vehicle
192 parking lot entrance	Line crossing detection	Line crossing detection 6	2025/12/08 18:10:42	2025/12/08 18:10:42	Vehicle
192 parking lot entrance	Line crossing detection	Line crossing detection 7	2025/12/08 18:10:42	2025/12/08 18:10:42	Vehicle
192 parking lot entrance	Intrusion detection	Intrusion detection 2	2025/12/08 18:10:41	2025/12/08 18:10:41	Vehicle

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VORTEX Portal

Archive – backup the very important video clips on cloud whether or not with cloud storage license

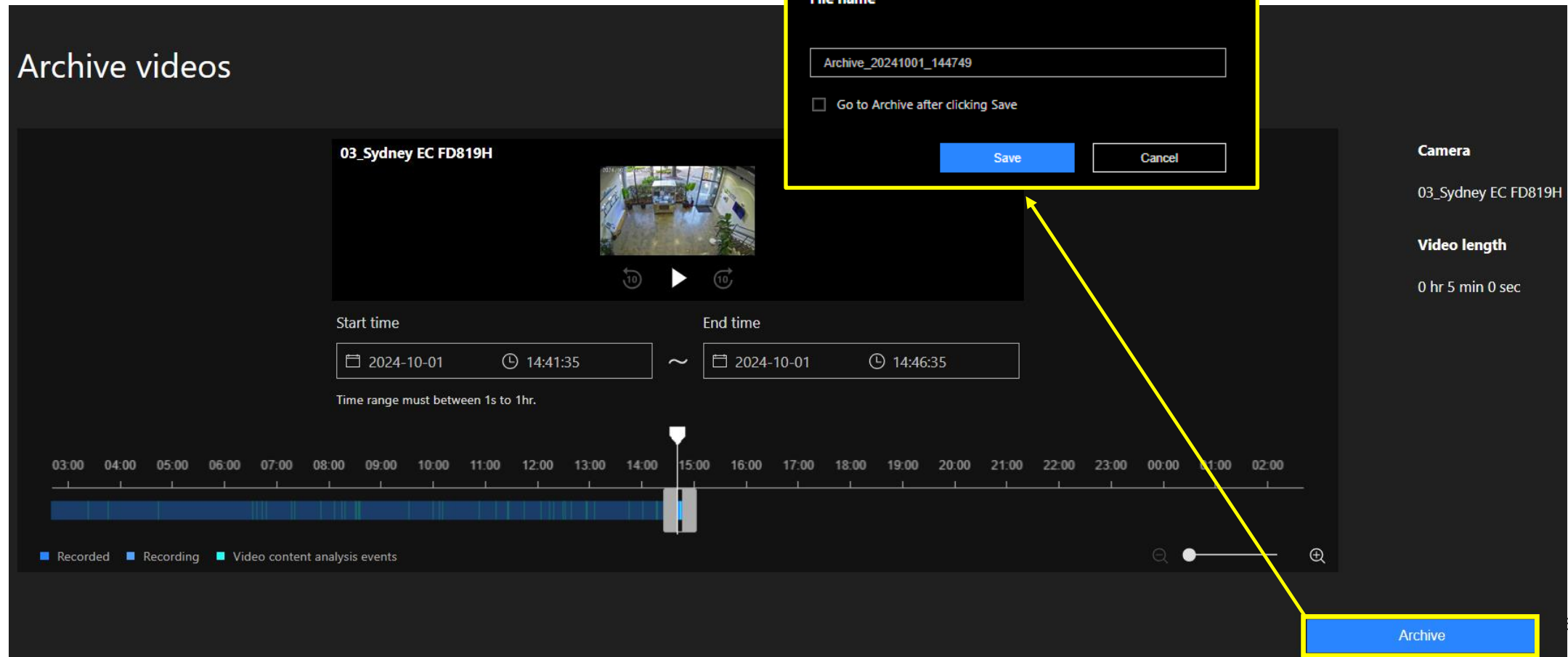
- *Supervisor, admin, organization owner* are the roles to operate archive
- Archive from:
 - *View* -> Playback bar

The screenshot displays the VORTEX Portal interface. On the left is a sidebar with a 'View' section containing a search bar and a list of folders: .VIVOTEK HQ, .VIVOTEK HQ Office, .VIVOTEK HQ PDK Demo, .VIVOTEK Japan, .VIVOTEK LATAM, .VIVOTEK LATAM ND9542P..., and .VIVOTEK Sydney. The main area shows four live camera feeds: '01_Sydney Warehou...', '02_Sydney EC FE931...', '03_Sydney EC FD819H' (highlighted with a blue border), and '04_Sydney EC IB839...'. Each feed includes a timestamp (2024/10/01 14:46:01-03) and a 'LIVE' indicator. At the bottom, a playback bar shows a timeline from 13:00 to 02:00 with a blue bar indicating recorded content. A yellow box highlights the 'Archive' button in the playback controls, which also includes a volume icon and a '1x' speed indicator.

VORTEX Portal

Archive – backup the very important video clips on cloud whether or not with cloud storage license

- *Supervisor, admin, organization owner* are the roles to operate archive
- Archive from:
 - *View -> Playback bar*



Archive videos

03_Sydney EC FD819H

Start time: 2024-10-01 14:41:35

End time: 2024-10-01 14:46:35

Time range must be between 1s to 1hr.

03:00 04:00 05:00 06:00 07:00 08:00 09:00 10:00 11:00 12:00 13:00 14:00 15:00 16:00 17:00 18:00 19:00 20:00 21:00 22:00 23:00 00:00 01:00 02:00

Recorded Recording Video content analysis events

Camera: 03_Sydney EC FD819H

Video length: 0 hr 5 min 0 sec

File name: Archive_20241001_144749

Go to Archive after clicking Save

Save Cancel

Archive

VORTEX Portal

Archive – backup the very important video clips on cloud whether or not with cloud storage license

- *Public share* – to anyone with the url link

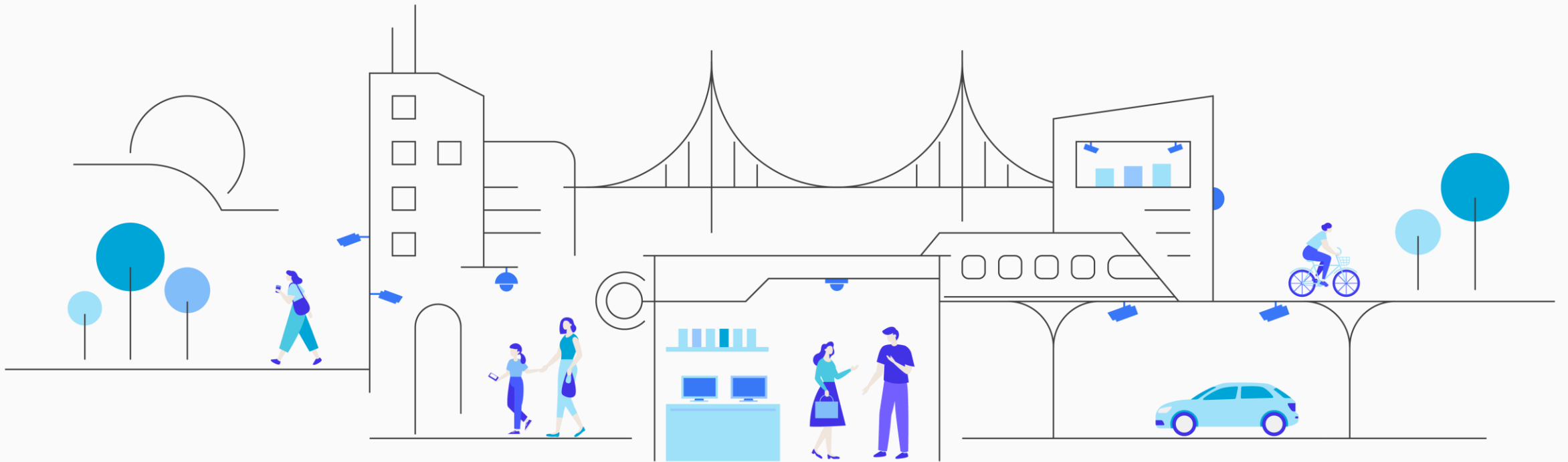
The screenshot displays the VORTEX Portal Archive interface. At the top left, the 'VORTEX' logo and 'Archive' title are visible. A sidebar on the left contains navigation icons. The main area shows a search bar with '50 results' and a time frame filter set to '2024-09-01 14:55:09 ~ 2024-10-01 14:55:09'. Below this, three video thumbnails are shown. The first thumbnail has a context menu open with options: 'Edit file name', 'Download', 'Share', and 'Delete'. A yellow box highlights this menu. A 'Share video' dialog box is overlaid on top, showing 'Share to public' is enabled, 'Expire on 2025-05-20 15:09:12', and 'Password protection' is selected. A yellow box highlights these settings. A 'Link settings' dialog box is also open, showing 'Link expiration' is checked with 'Custom' selected (2025-05-20 15:09:12), and 'Password protection' is checked. A yellow box highlights these settings. A 'Copy link' button is visible in the 'Share video' dialog. The video thumbnails below have titles like 'Archive_20240927_163227' and 'Archive_20240925_152312'.

VORTEX Portal

Archive – backup the very important video clips on cloud whether or not with cloud storage license

- *Supervisor, admin, organization owner* are the roles to operate archive
- Archive from:
 - *View -> Playback bar*
 - *Message center*
 - *Deep search result*
 - *Profile search result*

Thank You for Your Attention.



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We Get The Picture